



# ProTect Service Plans

Professional protection for your compressed air system investment

# ProTect

## Fixed costs and maximum uptime

*Quality equipment, smart system design, and proper upkeep by knowledgeable service teams are key elements to a reliable compressed air system. Over the long haul, good maintenance practices will maintain energy efficiency, extend the useful life of compressed air equipment and maximize uptime. Kaeser offers flexible service plans to meet your needs and your budget.*

## Designed with service in mind

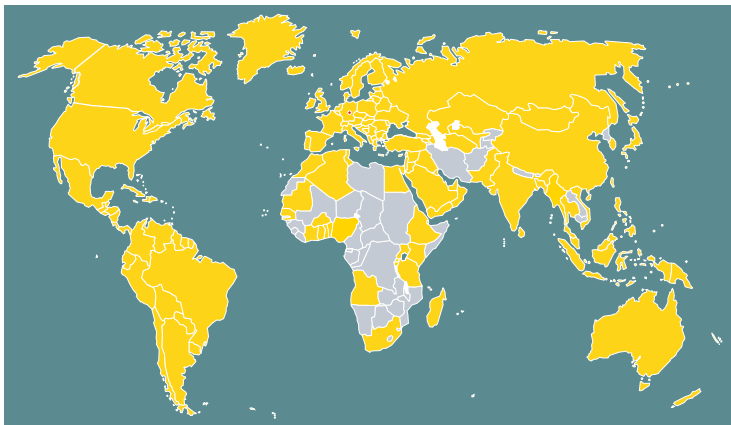
Kaeser's reputation for reliability is founded on superior quality construction, and because maintenance and repair costs are significant factors in life cycle costs, Kaeser equipment is also designed for ease of service. The results are lower labor bills and less downtime.

## Fixed costs

Maintenance and repair costs are unpredictable, leading to unexpected expenses and possibly budget shortfalls. Every ProTect Plan has fixed costs with a scope of work that fits your particular needs.

## 24 hour parts guarantee

Kaeser Compressors guarantees that any parts required for emergency breakdowns will be ready to ship within one working day from when we receive the order, or the parts are free. This offer is valid on standard Kaeser screw compressors and associated equipment for up to five years from the original date of purchase.



*Kaeser has factory trained teams in 140 countries, so if your equipment is bound for international destinations, we have you covered.*

## Training and qualifications

With Kaeser, your compressed air equipment is in the hands of highly skilled and qualified service professionals. Kaeser technicians are certified in the industry's most rigorous service training program. Beyond product maintenance and repair, they learn to identify system issues and site conditions that may lead to reliability issues. Our practical, cost effective suggestions enhance your system's long-term reliability and efficiency.

## There when you need us

Kaeser Air Service is never further than a phone call away. A nation-wide network of branches and service partners across the United States ensures rapid response to your call - **24/7**.





## Mobile warehouses

Kaeser service vans are stocked with critical service parts to ensure that we can get you up and running on the first visit. Each vehicle's inventory is adjusted monthly based on the equipment installed in the local area. With these mobile warehouses, our first time fix rate is 85% or more. If additional parts are required, one of our advanced logistics centers in Virginia or California will ship them promptly. Parts availability is backed by our 24 emergency breakdown response guarantee.

## Genuine Kaeser parts

To ensure optimum system reliability, energy efficiency, and longer equipment life, Kaeser's service teams use only genuine OEM parts. Only Kaeser parts meet our strict quality standards and assure proper fit and performance.

# ProTect Service Plans



## **ProTect Inspection** *Fixed price annual inspections*

For customers who prefer to call for service when needed or who opt to do their own maintenance, Kaeser's inspection service assesses the condition of your compressed air system. For a minimal flat fee, regardless of location, a certified Kaeser technician will complete a comprehensive inspection of your system and provide a report of findings and recommendations. Original Kaeser parts must be used to obtain the special inspection pricing and our standard warranty applies.



## **ProTect Essentials** *5 year warranty on major compressor components*

Preventive maintenance is proven to reduce downtime, maintain energy efficiency, and extend the life of compressed air equipment. This budget minded plan includes inspections and streamlined preventive maintenance for your compressed air equipment. It extends warranty coverage on the motor, airend, coolers and controller to five years.



## **ProTect Flex** *2 year warranty on all included compressed air equipment*

ProTect Flex extends coverage on your new compressed air equipment in its entirety for a period of 2 years and is then renewable annually up to 5 years. The service plan is based on the utilization of your compressed air system and the service performed.



## **ProTect Complete** *5 year warranty on all included compressed air equipment*

The ProTect Complete plan offers protection from variable costs and simplifies budgeting. It covers new compressed air equipment in its entirety for 5 years with an option to renew for an additional 5 years. All commissioning, inspection, maintenance, and repair visits are covered, and the pricing is fixed. Service is performed based on the utilization of the compressor and Kaeser's recommended service guidelines.

The ProTect Complete plan includes installation of communications equipment so that Kaeser can monitor system utilization and potentially respond to conditions before they create downtime.

## Advantages at a glance

- ✓ Fixed pricing
- ✓ 24-hour emergency service
- ✓ Labor and travel fees included
- ✓ Reduced downtime and scrap
- ✓ Longer equipment life
- ✓ Lower energy costs
- ✓ No freight charges for parts on scheduled service
- ✓ Advanced logistics and mobile warehouses
- ✓ 85% single visit fix rate
- ✓ 24 hour parts guarantee

# Professional Protection Plans

	Inspection	Essentials	Flex	Complete
Check display, warning and alarm messages	✓	✓	✓	✓
Check shutdown and safety functions	✓	✓	✓	✓
Perform component function test	✓	✓	✓	✓
Check monitoring, switching, and control components	✓	✓	✓	✓
Check integrity of electrical clamped joints	✓	✓	✓	✓
Check pipe and hose connections	✓	✓	✓	✓
Inspect electrical components, indicators, and displays	✓	✓	✓	✓
Inspect mechanical components	✓	✓	✓	✓
Clean and test cooler	✓	✓	✓	✓
Check compressed air inlet / discharge temperatures and pressure dew point	✓	✓	✓	✓
Check bypass line	✓	✓	✓	✓
Re-grease motor bearings	✓	✓	✓	✓
Replace air filters, inlet filter mats	0	✓	✓	✓
Replace oil, oil filter, oil separator cartridge, scavenge line	0	✓	✓	✓
Replace V-belt, drive coupling	0	✓	✓	✓
Update controller software	0	✓	✓	✓
Replace filter elements	0	✓	✓	✓
Replace activated charcoal, refrigerant, and desiccant	0	✓	✓	✓
Clean filtrate, oil drain, and service parts	0	✓	✓	✓
Clean separator drain and dirt trap	0	✓	✓	✓
Replace condensate treatment components, activated charcoal, filter cartridge	0	✓	✓	✓
Replace receiver condensate drain	0	✓	✓	✓
Replace condensate drain and service parts	0	✓	✓	✓
Repair or replace compressor airend / block	0	✓	✓	✓
Repair or replace cooling system, condenser	0	✓	✓	✓
Repair or replace heat exchanger	0	✓	✓	✓
Repair or replace motor	0	✓	✓	✓
Replace permanently lubricated motor bearings	0	0	0	✓
Replace valves and service parts	0	0	0	✓
Replace non-permanently lubricated motor bearings	0	0	0	✓
Repair or replace pressure relief valve and fittings	0	0	0	✓
Repair or replace monitoring, switching, and control components	0	0	0	✓
Replace safety screens	0	0	0	✓
Replace drive pulleys	0	0	0	✓
Repair or replace fan blades	0	0	0	✓
Repair or replace fan shaft	0	0	0	✓

**Maintenance and ProTect Plans include free freight on maintenance and repair parts shipped by standard freight. All plans include labor and travel.**

✓ *Kaeser's responsibility*
0 *Covered if warranty is extended*
0 *Operator's responsibility*

# The world is our home

As one of the world's largest compressed air systems providers and compressor manufacturers, Kaeser Compressors is represented throughout the world by a comprehensive network of branches, subsidiary companies and factory trained partners.

With innovative products and services, Kaeser Compressors' experienced consultants and engineers help customers to enhance their competitive edge by working in close partnership to develop progressive system concepts that continuously push the boundaries of performance and compressed air efficiency. Every Kaeser customer benefits from the decades of knowledge and experience gained from hundreds of thousands of installations worldwide and over ten thousand formal compressed air system audits.

These advantages, coupled with Kaeser's worldwide service organization, ensure that our compressed air products and systems deliver superior performance with maximum uptime.



*Built for a lifetime.*

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